

**Diversity Includes Disability** 

OFN Conference New York October 21, 2022

# Agenda

- Introduce National Disability Finance Coalition
- Disability Finance Context
- Trailblazer Award
- Assistive Technology case study: Northwest Access Fund
- DEI+A case study: Chicago Community Loan Fund
- Policy update: Disability Awareness
- Take action and get involved
- Questions







https://disability-finance.org

Home Members Who We Are What We Do Policy Advocacy News



### Who We Are

#### **Our Mission**

Our mission is to bridge the CDFI industry and the disability community, to ensure that CDFIs can respond effectively to address the needs of individuals with disabilities, and to offer technical assistance and support to CDFIs developing financing products and services.

### Defining Disability



- The term "disability" describes a diverse group of individuals
- A person's disability can be related to vision, hearing, movement, communication, cognition and/or psychosocial issues
- A disability can occur at birth, older age or anytime in between
- It can be congenital or arise because of chronic illness, injury, malnutrition or aging
- A disability can be visible or invisible; permanent or temporary
- Intersection with race, ethnicity, gender and sexual orientation may compound discriminatory treatment that limits access to credit and financial inclusion

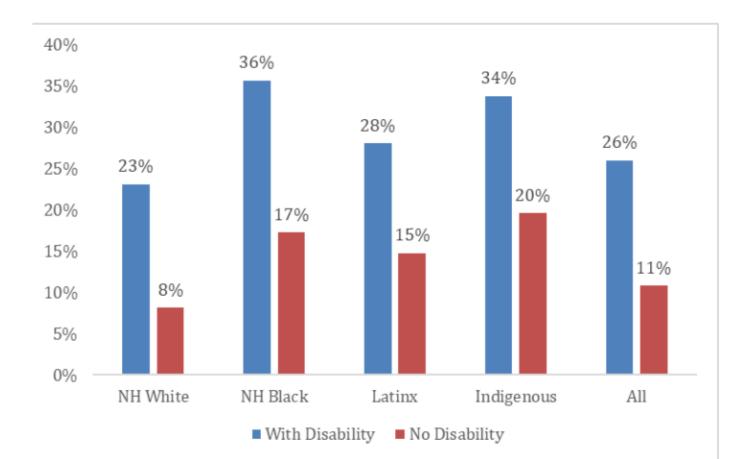
### PWD are a large and growing population



- 60+ million adults
- 25% of adults between 65-74 have at least one disability
  - 50% for those over 74
- Over half-million children with Autism will transition to adulthood over the next decade – one of the fastest growing segments of disability
- Exacerbated by long-term effects of Covid

# Poverty rates by race and disability illustrate dual impact





Source: NDI Analysis of U.S. Census Bureau. (2019). 2018 American Community Survey 1-year Public Use Microdata Sample.

### Disability Philanthropy Network



From *Race and Disability: A New Reckoning:* 

"Racial-equity efforts ... will fall short if they don't address challenges facing the nation's nearly 13 million people of color with disabilities."

#### Race and disability lie at the crux of:

- Mass incarceration
- School-to-prison pipeline
- Police violence
- Arrest rates
- Health disparities

### Disability Justice movement



Disability is a natural part of the human experience and in no way diminishes the right of individuals to:

- Live independently
- Enjoy self-determination and make choices
- Benefit from education
- Pursue meaningful careers
- Enjoy full inclusion and integration in the *economic*, political, social, cultural, and educational mainstream of society

### FDIC Household Survey - 2019



Households with a disability have *significant unmet financial needs*:

- Three times as likely to be unbanked as households with no disability (16.2% versus 4.5%)
- More likely to **rely on bank tellers** and less likely to use online or mobile options. (66% versus 47%)
- Less likely to use/have bank credit cards: (76% versus 49%)
- More frequently **denied credit**: (23% versus 40%)

### NDFC Programs



- Peer learning
- Disability Finance training in 2023
- Advocacy
- Affinity Groups:
  - Community Development Professionals with Disabilities
- Showcasing innovation and best practices in Disability Finance

#### NDFC Trailblazer Award



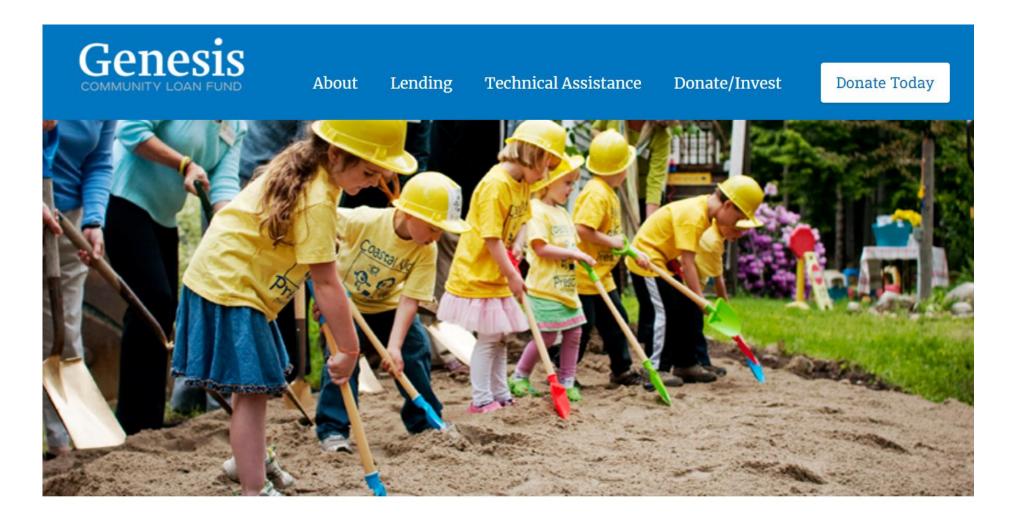
Home Members - Who We Are - What We Do - Policy Advocacy - News

#### NDFC Trailblazer Award

#### For Expanding Accessibility in Community Development Finance

The National Disability Finance Coalition ("NDFC") proudly announces the establishment of the **NDFC Trailblazer Award.** This award will recognize, reward, and celebrate an organization that has made a meaningful contribution to expanding accessibility within the community development finance field. The NDFC Board of Directors will select the 2022 awardee, who will receive a \$10,000 stipend and recognition at a ceremony in October 2022 in New York City.



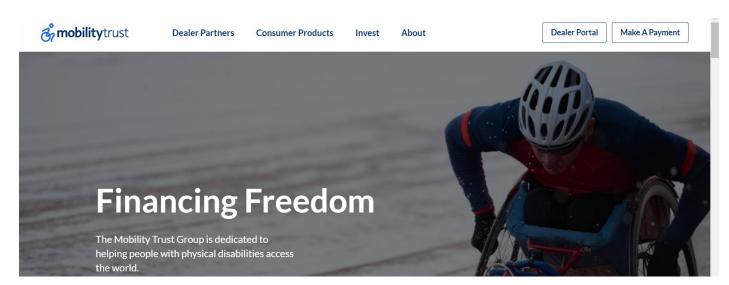


Providing innovative financing and expert assistance to nonprofits since 1992.

#### Honorable mention nominees









Emerson Sekins, MPA Executive Director

### About Northwest Access Fund

#### • Mission:

We offer people with disabilities customized loans, financial coaching, and other resources to promote access to assistive technology, independence, financial resilience, and life opportunities.

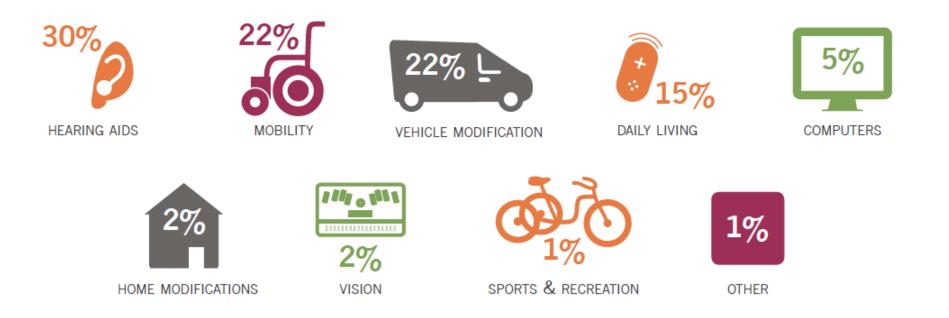
- Serve all of Washington and Oregon; expanding into Idaho
- All incomes, all ages, all disabilities
- 501(c)3 & Community Development Financial Institution (CDFI).







### What is Assistive Technology?



"Any item, piece of equipment or product system, whether acquired commercially, off-the-shelf, modified or customized, that is used to increase, maintain, or improve functional capabilities of individuals with disabilities."

Assistive Technology Act of 1998, as amended definition:

### Impact of Assistive Technology

THE TECHNOLOGY HELPED ME...



**85%** interact with friends and loved ones



73% perform activities of daily living



64% perform important life roles



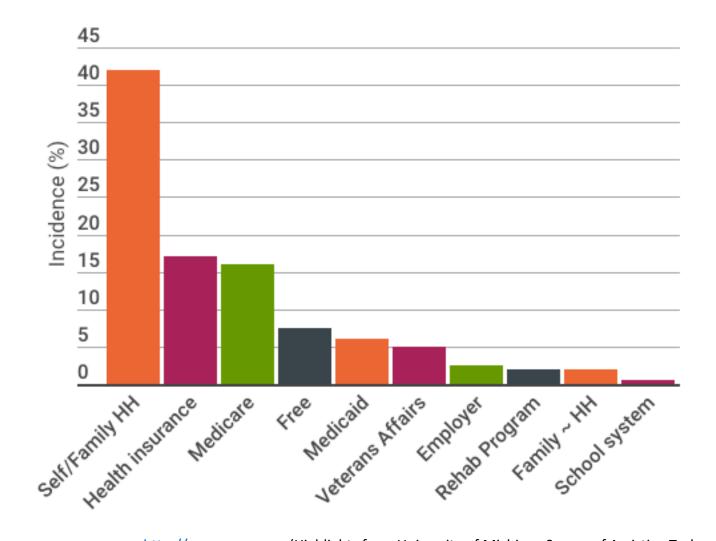
62% communicate



45% stay in my chosen home



#### Who Pays for Assistive Technology?



http://www.resna.org (Highlights from University of Michigan Survey of Assistive Technology Users)

### Financing Barriers to Purchasing AT

People with disabilities are as likely to live in poverty.

A household with disability requires

**28% MORE INCOME** 

to have the same standard of living.

\*

530,000

families turn to bankruptcy each year because of medical issues and bills. **67%** percent of all bankruptcies were tied to medical issues –either because of high costs for care or time out of work.

- High costs of AT
  - Public Benefit restrictions on savings/assets, and income
  - Prime, subprime, or unscored credit
  - High Debt-to-Income ratios, often associated with medical debt
  - Interrupted employment histories
  - Source of Income (Social Security)

\*National Disability Institute Research: The Extra Costs of Disability: New Research Findings and Policy Implications

### NW Access Fund's Loan Program

#### We serve all ages, all disabilities, and all incomes All loans 5% interest—no fees

- Assistive Technology: Up to \$25,000, 5-year term;
- **Modified Vehicles**: Up to \$40,000,10–year term;
- Home modifications: Up to \$40,000, 10-year term;
- **Opportunity Loan**: Up to \$10,000, 5-year term
  - Can be used for purposes that promote independence, financial resilience, and pursuit of life opportunities. Examples include rental deposits, legal financial obligations, re-finance high interest debt, and business





### Our Mission in Action



Loan amount/term: \$26,077 / 72 months Monthly payment: \$420

**Borrowers (credit scores):** Grandmother (793) Parents (612 & 591)

AT needed for 17-year-old grandson/son



#### **Combined HH income:** \$68,219; 50-80%AMI

[In our new van] "Josh is so much more comfortable because he is facing the right way and has shoulder seat belt which helps him sit better. Sitting better makes his breath control easier so he isn't so exhausted after a conversation, and he is easier to understand. I have to stop I get tears.... THANK YOU!"















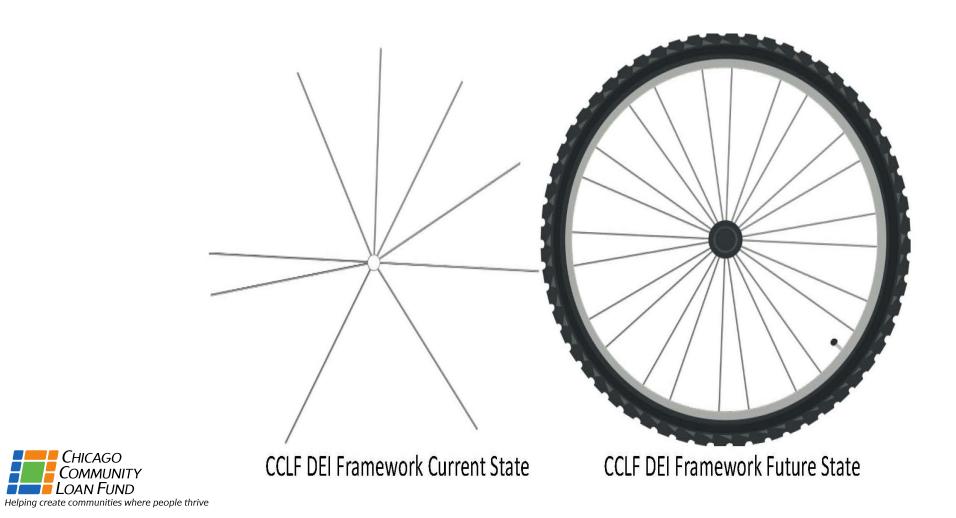


### Case Study: DEI + A

- Angela Dowell
  - Chief Financial Officer
  - NDFC Board Member



#### **CCLF** Case Study – DEI Framework



#### CCLF Case Study – DEI Framework

#### **DEI Strategic Objectives**

- Organizational Culture
- Employee Experience
- Hiring
- Learning & Development
- Equitable Lending

<b>DEI Organization Levels</b>		
ţ.	Staff & Board of Directors	
	Borrowers/ Developers	
	Project End Users	



#### **CCLF Case Study – Incorporating Accessibility**

Ļ.	Staff & Board of Directors	Train staff and/or hire consultants to build disability finance knowledge.
	Borrowers/ Developers	<ul> <li>Offer workshops and technical assistance to developers to understand how to make their projects more accessible and how to better serve people with disabilities.</li> <li>Offer interest rate reductions to borrowers that incorporate accessibility into their projects.</li> </ul>
ĦĦĦ ĦĦĦĦĦ ĦĦĦĦĦĦ	Project End Users	Within four years increase the number of projects that incorporate accessibility to 10% of annual lending.



### Policy Update: Disability Awareness



#### • Primary updates:

- People with Disabilities as an Other Target Population
- Disability Finance Financial Assistance
- CRA

### Policy Update: OTP



- People with Disabilities as an Other Target Population
  - Increase flexibility for CDFIs to lend beyond income level and geographic constraints of current target market criteria
  - Expand ability of disability service providers to apply for certification

## CDFI Fund DF-FA Background / Goals



#### Background:

- DF-FA annual set aside has grown from \$2million to \$10million
- Over 30 organizations have received \$100,000 to \$500,000 each

#### Goals:

- FY 2023: Stay at \$10 million for set aside
- Address limitations such as maximum award and match
- Advocate for Technical Assistance

### Policy Update: CRA



August 2022 Comment Letter

- Explicit consideration for people with disabilities in CRA lending, investment, and services
- Reference the ADA with the listing of other applicable laws, such as UDAAP and Military Lending Act
- Include as sample CRA activities examples of PWD benefiting from investments, lending, and/or service activities in housing, assistive technology, and/or transportation

### Take Action and Get Involved



Become a member: <a href="https://disability-finance.org/members/">https://disability-finance.org/members/</a>

- Include names of colleagues
- Share disability finance stories <a href="https://disability-finance.org/success-stories/">https://disability-finance.org/success-stories/</a>

#### CD Professionals with Disabilities Affinity Group<u>S</u>

- Personal support
- Professional support
- Technology and accessibility

#### **Capacity Building – Training opportunities in 2023**

### Contact Us



#### • NDFC:

- Pam Porter
- Andrew Porter
- DOF:
  - Charlie Hammerman
     <u>chammerman@thedof.org</u>

pam@steppingstonepartners.com

andrew@steppingstonepartners.com

- Northwest Access Fund
  - Emerson Sekins <u>emerson@nwaccessfund.org</u>
- Chicago Community Loan Fund
  - Angela Bennett <u>abennett@cclfchicago.org</u>

### Questions

